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| **Page** | **Specific Requirement** | **Defect** | **Effect** | **Severity** |
| 7 | 4.1.28 | Order Pizza page wrongly named. | Could cause confusion if this is another page that was not mentioned. | Major |
| 7 | 4.1.28 | Ordering page should be in italics. | Inconsistent with requirement guidelines for descriptions. | Minor |
| 7 | 4.1.28 | “a user” instead of “the user”. | Does not look professional with errors. Should not be problematic. | Minor |
| 7 | 4.1.28 | “Shopping cart” instead of “cart”. | Does not look professional with errors. Should not be problematic. | Minor |
| 7 | 4.1.29 | Order Pizza page wrongly named. | Could cause confusion if this is another page that was not mentioned. | Major |
| 7 | 4.1.29 | Ordering page should be in italics. | Inconsistent with requirement guidelines for descriptions. | Minor |
| 7 | 4.1.29 | “Shopping cart” instead of “cart”. | Does not look professional with errors. Should not be problematic. | Minor |
| 7 | 4.1.29 | How does the site handle removing items? | Unclear. Need further explanation on in what way the page removes items. Is it like Amazon where removing doesn’t affect the page beyond removing the item. | Major |
| 7 | 4.1.30 | Order Pizza page wrongly named. | Could cause confusion if this is another page that was not mentioned. | Major |
| 7 | 4.1.30 | Ordering page should be in italics. | Inconsistent with requirement guidelines for descriptions. | Minor |
| 7 | 4.1.30 | “should enable” - rather than “enable” | Does not look professional with errors. Should not be problematic. | Minor |
| 7 | 4.1.30 | “this should then direct the user to a page to schedule collection” | Ambiguous; it is uncertain what the writer intends. Is there a desire to reach the Schedule Page? That should be made clear. | Critical |
| 7 | Schedule page | Large gap between 4.1.30 and Schedule page. | Inconsistent paragraph spacing. Should not be problematic. | Minor |
| 7 | 4.1.31 | Numbering error in requirement reference of 3.1.29. Should it be 4.1.32? | Directing to incorrect requirement makes reference redundant. | Critical |
| 7 | 4.1.31 | Full stop missing | Does not look professional with errors. Should not be problematic. | Minor |
| 7 | 4.1.31 | “20 minute collection” is impossible to test. | Can’t be done. Moreover, it is not within the tester’s remit to ensure that. | Critical |
| 7 | 4.1.32 | Not a feasible requirement. | Is this realistic in real-world? | Major |
| 7 | 4.1.32 | Gives min and max value. Not clear when contrasted with previous requirement. | Conflicting. Inconsistent to previous requirement. | Critical |
| 7 | 4.1.32 | Time discrepancy. +45 minutes. Inconsistency? | Conflicting. Inconsistent to previous requirement. | Critical |
| 7 | 4.1.32 | Is it realistic that a user can place a pizza order a week in advance of collection? | Realism of a user remembering an order placed up to 7 days ago. Do we get a reminder for “later” order? | Major |
| 7 | 4.1.33 | Order receipt page referred to as “Order Receipt page” - lowercase ‘R’ elsewhere. | Does not look professional with errors. Should not be problematic. | Minor |
| 7 | 4.1.33 | Error double space between “order” and “Upon”. | Does not look professional with errors. Should not be problematic. | Minor |
| 8 | 4.1.34 | Add “page” to Order Receipt name. Should read “Order receipt page”. | Does not look professional with errors. Should not be problematic. | Minor |
| 8 | 4.1.34 | Add italics to “Order Receipt page”. | Does not look professional with errors. Should not be problematic. | Minor |
| 8 |  | What’s a unique order reference? Is it alphanumeric? | Ambiguous: what is this? How does it link to a database? Does it? What does it do and how does it behave? | Critical |
| 8 | 4.1.34 | “Confirmed date and time”. | How is it confirmed? Unclear. | Critical |
| 8 | 4.1.35 | Should read “their” current email. | Does not look professional with errors. Should not be problematic. | Minor |
| 8 | 4.1.35 | “appropriate message” should probably give specifics. | Ambiguous. What is appropriate? Unclear. | Critical |
| 8 | 4.1.35 | Requirement is too long. | More beneficial to have shorter, clearer requirements. | Minor |
| 8 | 4.1.35 | Should be asking for old password as a security measure. | Security issue. Could present serious flaws. | Critical |